



## **Host Cancellation Policy**

Any posted position/event cancelled **<6 hours** from the start time will be charged a \$25 cancellation fee.

This \$25 cancellation fee will be charged against the refund amount for the event.

Any posted position/event cancelled **>6 hours** from the start time will be fully refunded, less payment processing fees.

Any/all unfilled positions will be fully refunded, less payment processing fees, following the conclusion of the event.

Refunds will be issued for No Call/No Shows after a maximum 48-hour dispute period. The dispute period begins immediately when the incident is reported.

**No Call/No Shows** should be reported within 24 hours of the event end time to [info@shortstaf.com](mailto:info@shortstaf.com).

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**ShortStaf reserves the right to suspend or remove any Host accounts that are in violation of our Terms and Conditions and/or Code of Conduct.**

*This includes, but is not limited to misconduct on the app or towards Staf.*

UPDATED 06/2021